

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Indianapolis from:

Monday: 07:00 am EST - 07:00 pm EST (Indianapolis time GMT-4)
 Tuesday - Friday: 07:00 am EST - 08:00 pm EST (Indianapolis time GMT-4)
 Saturday: 11:00 am EST - 07:00 pm EST (Indianapolis time GMT-4)

US, Canada, Puerto Rico	866-762-6209 (Toll Free) 317-271-1200 (Local calls) 317-616-2362 (Fax)	
Latin America	317-271-1200 ext. 2008 (Collect call) 317-616-2366 (Fax)	
Argentina (ALA)	0800-288-5288 (Toll Free)	} → plus 800-476-7136
Argentina (Telecom)	0800-555-4288 (Toll Free)	
Argentina (Telefonica)	0800-222-1288 (Toll Free)	
Brazil	0800-891-2507 (Direct) or 0800-890-0288 (Toll Free) or 0800-8888-288 (Toll Free)	} → plus 800-476-7136
Chile (Entel)	800-360-312 (Toll Free)	} → plus 800-476-7136
Chile (AT&T)	800-225-288 (Toll Free)	
Chile (Telefonica)	800-800-288 (Toll Free)	
Colombia	01-800-912-0075 (Direct) or 01-800-911-0010 (Toll Free)	} → plus 800-476-7136
Costa Rica	0-800-011-0870 (Direct) or 0-800-0-114-114 (Toll Free)	} → plus 800-476-7136
Dominican Republic	1-800-872-2881 (Toll Free)	} → plus 800-476-7136
Ecuador (Andinatel)	999-119 (Toll Free)	
Ecuador (Pacifictel)	1-800-225-528 (Toll Free)	
El Salvador	800-1288 (Toll Free)	
Guatemala	99-99-190 (Toll Free) or 138-126 (Toll Free)	
Honduras	800-0-123 (Toll Free)	
Mexico	001-800-476-7136 (Direct) or 01-800-288-2872 (Toll Free)	} → plus 800-476-7136
Panama	800-0109 (Toll Free)	
Peru (Telephonica)	0-800-50288 (Toll Free)	
Uruguay	000-411-008-5447 (Direct) or 000-410 (Toll Free)	} → plus 800-476-7136
Venezuela	0-800-2255-288 (Toll Free)	

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Geneva from:

Monday - Friday: 8h00 - 19h00 (Geneva time = GMT +1)

Saturday: 10h00 - 17h00 (Geneva time = GMT +1)

If you need urgent assistance outside of Geneva working hours you may call

Investigator Support in Indianapolis at +1 317 271 1200 (then press 1)

Austria Belgium Bulgaria Cyprus Denmark France Germany	Hungary Ireland Israel Italy Liechtenstein Luxemburg Netherlands Norway	Portugal Slovakia Slovenia Spain Sweden Switzerland United Kingdom	} → + 800 88 77 44 11 (Tel) + 800 88 77 44 22 (Fax)
Croatia			+ 800 8877 4411 (Tel) or 0800 223061 (Tel) 0800 22 30 60 (Fax)
Czech Republic			800 142 083 (Tel) 800 142 787 (Fax)
Finland			990 800 88 77 44 11 (Tel) 990 800 88 77 44 22 (Fax)
Greece			00 800 4112 871 141 (Tel) 00 800 4112 871 140 (Fax)
Latvia			800 031 43 (Tel) 800 031 01 (Fax)
Lithuania			8800 30262 (Tel) 8800 30124 (Fax)
Monaco			800 93 185 (Tel) 800 93 184 (Fax)
Poland			+800 8877 4411 (Tel) or 0-0800 4111 231 (Tel) +800 8877 4422 (Fax) or 0-0800 4111 230 (Fax)
Romania			08008 9 52 14 (Tel) 08008 9 52 13 (Fax)
Russia			8 800 333 73 39 (Tel) or 8 800 201 71041 (Tel) 8 800 333 73 38 (Fax) or 8 800 201 81041 (Fax)
Ukraine			0800504643 (Tel) 0800504642 (Fax)
South Africa			00 800 88 77 44 11 (Tel) or 0800998424 (Tel) 800 88 77 44 22 (Fax)
Turkey			00 800 419 871 141 (Tel) 00 800 419 871 140 (Fax)

Callers in countries that do not have a CCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000.

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Singapore from:

Monday - Friday: 06:00 - 18:00 (Singapore time GMT+8)

Saturday: 09:00 - 18:00 (Singapore time GMT+8, English only)

If you need urgent assistance outside of Singapore working hours you may call Investigator Support in Indianapolis at +1 317 271 1200 (then press 1)

Australia 1800052134 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Hong Kong 800 90 0792 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

India 0008006501323 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Indonesia 001803 657 617 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Malaysia 1800 801 842 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

New Zealand 0800440527 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Pakistan 00 800 11065 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

From Pakistan, dial the Singapore direct toll-free no. (00 800 11065). At the voice prompt, enter '2' for International Toll-Free service. Enter the telephone no. 65608793. Call will be connected.

Philippines 1800 1651 0312 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Singapore 6560-8793 (Tel)
6565-5901(Fax)

South Korea 00 308 651 1353 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901(Fax)

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To call Covance CLS in Singapore from:

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Taiwan	0080 165 1493 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Thailand	001 800 65 6350 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Vietnam	(65) 6560-8793 (Tel) (65) 6565-5901 (Fax)



To call Covance CLS in Shanghai from:

Monday - Friday: 09:00 - 18:00 (China time GMT+8)

Saturday: 09:00 - 18:00 (China time GMT+8)

China	400 604 06 28 (Toll Free) +86 21 6192 6100 (Direct Tel Line) +86 21 6104 1530 (Fax)
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To call Covance CLS in Tokyo from:

Monday - Friday: 09:00 - 17:30 (Japan time GMT+9)

Saturday: 09:00 - 13:00, 14:00-17:30 (Japan time GMT+9)

Japan	0120-123-905 (Toll Free) +81-3-6837-9536 (Direct Tel Line) +81-3-6220-3667 (Fax)
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Courier Contact information can be found on the Investigator & Study Staff Website, along with Dangerous Goods Training requirements and other important information:

<http://www.covance.com/customers/investigators/investigator-study-team.html>